Office Staff Job Description

Job Title: Office Staff Classification: Associate

Supervisor: Osceola County Education Association President

Location: Osceola Service Unit

Summary:

The Office Staff works to support and administer the day-to-day office operations of the Osceola County Education Association. The Osceola County Education Association is a local option and is in Central Florida. Osceola County Education Association represents both teachers and Education Staff Professionals. Our office operates under the direction of a full-time release president.

Duties and Responsibilities:

- 1. Primarily responsible for opening the office
- 2. Primarily responsible for answering the phones, delivering messages, and communicating inner office activities to coordinate all staff
- 3. Primarily responsible for filing all paper and digital files for record keeping purposes (government reports, financial authorizations, agendas, and minutes from Association meetings)
- 4. Assists in setting up meetings
- 5. Maintain office supplies
- 6. Maintain master calendar of activities and use of building
- 7. Maintain and process all membership related data to include density
- 8. Reconcile membership database monthly
- 9. Prepare membership information for processing and troubleshoot problems
- 10. Keep records and process for pay: cash-pay, non-sufficient funds, and other delinquent account individuals
- 11. Track membership incentives
- 12. Assist with duplication and distribution of membership materials
- 13. Serve as contact for office equipment, computer network and backup system, telephone and voice mail system, building repairs, lawn maintenance, and pest control
- 14. Process and report to FEA the financial distribution transmittals
- 15. Receive and deposit dues
- 16. Prepare bills for payments or payment information required for bookkeeping purposes
- 17. Insure staff provide receipts and paperwork to process timely reconciliation and payments.
- 18. Act as Liaison with bookkeeping service and auditor
- 19. Perform other job-related duties as assigned by the president

Qualifications:

- 1. Strong communication skills
- 2. Strong technology skills and ability to learn new programs
- 3. Pass the background screening required under Florida Statute to work in schools
- 4. Bilingual English and Spanish communication skills (preferred)

Compensation:

Salary \$33,671-51,034 based on experience. Employer provided hospitalization, medical, dental, vision, life and long-term disability insurance, employer paid retirement, vacation, sick leave, and holidays.

To Apply:

Interested applicants are to email the following information to Janet. Moody@floridaea.org

- Letter of interest
- Resume to include experience related to the above stated qualifications and responsibilities

Revised 11/2023